



RSA (Responsible Service of Alcohol) Policy

Overview

Maroubra Seals Sports & Community Club is committed to providing a responsible, professional, and friendly service to our patrons. We encourage moderation and discourage drink driving. Our responsible service practices align with the Liquor Act 2007 and aim to ensure the safety and well-being of our members, guests, and staff.

Key Principles of Responsible Service of Alcohol:

- Do not serve alcohol to intoxicated individuals.
- Do not serve any patron to the point of intoxication.
- Do not serve alcohol to individuals who are showing signs of approaching intoxication.
- Do not serve alcohol to patrons displaying disorderly behaviour.
- Do not serve alcohol to anyone under 18 years of age.
- Promotions and advertising of alcohol will be done responsibly.
- Promotions will not encourage excessive drinking or unfairly target any gender.
- Ensure no harm is caused to patrons due to our service of alcohol.

Staff Responsibilities:

All staff must be trained in Responsible Service of Alcohol (RSA) by an accredited provider. Staff must renew their RSA certification every five years. The Club will maintain records of RSA training, including copies of RSA competency cards, in the employee's HR file.

- Staff must offer a variety of non-alcoholic and low-alcohol drinks on the premises.
- Iced water is provided free of charge from all bars.
- Shots or shooter drinks are prohibited.
- No more than two standard servings (nips) of spirits may be served in one glass at a time.
- If staff identify a patron approaching intoxication, they must notify the Duty Manager for assessment.
- The Duty Manager will decide whether service will be refused.
- If service is refused, the Duty Manager will politely explain to the patron that alcohol cannot be served if they are intoxicated.
- Once deemed intoxicated, patrons must vacate the premises. Failure to do so may result in a Failure to Quit fine (see posters for details).

- Intoxicated patrons must not re-enter the premises for 24 hours or the area surrounding the premises for 6 hours.
- The Club has a duty of care to ensure patrons' safe transport home. The Duty Manager will assist in arranging safe transport for the patron when necessary.
- A register will be maintained to record any incidents related to intoxication and refusal of service, including a copy of the RSA policy.

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